

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

risual Ltd
Units 5,12, & 15 Parker Court
Staffordshire Technology Park
Stafford
ST18 0WP
United Kingdom

Holds Certificate Number:

ITMS 639173

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The Service Management System of the risual managed services team that provides support for Microsoft technologies and managed services.

For and on behalf of BSI:



Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2016-02-18

Latest Revision Date: 2019-02-08

Effective Date: 2019-02-18

Expiry Date: 2021-09-14

Page: 1 of 1



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