CASE NOTE

FIRE AND RESCUE SERVICE SAFELY MANAGE CONTENT AND DATA.

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PREVENTING DATA LEAKS

A Fire and Rescue Service engaged with risual in need of support to enable users to label Office documents with visual markings and prevent accidental or intentional leakage of data. These same labels needed to be used against Office 365 groups, Teams Sites, and provide recommendations for users to be displayed if trying to save a document containing personal information.

This engagement was all about providing the right tools, labels, and seamless process for end users to better classify all documentation. The Fire Service needed to ensure the process was in accordance with the Information Classification Policy, and automatically label documents containing specific information types.

Ensuring all requirements were met, risual configured sensitivity labels in the compliance portal and made all labels available in Office 365 applications and Windows. To ensure the process would be entirely seamless, the integrated were configured to run across OneDrive, SharePoint, Teams, and Exchange Online and MCAS (Microsoft Cloud App Security).

ENSURING SECURITY FOR ALL USERS

Following this work, the Fire and Rescue Service has now seen its initial requirements met and further business benefits including;

- All users are now able to label documents to protect them from being opened outside their tenant.
- Any labelled emails and attachments were bounced back if not allowed outside the organisation.
- Auto labelling and label recommendations depending on content for documents in Office and SharePoint sites.
- The use of MCAS ensures alerts are made based on activity for documents with a specific label applied.

risual has been able to provide the Fire and Rescue Service users with the right tools to safely manage content and data, ensuring the security is applied across all documentation and sites.