

Service Continuity and Disaster Recovery Assessment and Strategy

This service forms part of risual's Cloud Transformation portfolio. It provides organisations with a complete understanding of how utilising cloud services can guarantee service continuity and disaster recovery capability, delivering benefits. The service examines current arrangements, providing clear recommendations and a strategy delivered by certified experts, meeting international standards.

About risual

Over 15 years of experience transforming the workplace through the introduction, adoption and strategic management of Microsoft cloud technology. Working across all industry sectors and delivering in partnership with our clients, we work to transform the ways in which people work through the re-imagining of technology, support services, and the provision of enhanced digital skills training.

Features

- Delivered by highly experienced and certified ISO 20000 Practitioners
- Provides Service Continuity Management designed to meet ISO 27021 standards
- Provides Disaster Recovery planning designed to meet ISO 24762 standards
- Assesses current service performance and capacity
- Delivers a GAP Analysis of current arrangements against recognised standards
- Performs Business Impact Assessments to identify critical ICT services
- Provides strategic alignment for cloud-based service continuity and disaster recovery
- Delivers prioritised recommendations to help organisations meet required standards
- Provides a clear strategy for transitioning services to the cloud.
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Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Enhances IT service resiliency through extensive, cost-effective cloud services.
- Provides clear understanding of activities required to meet international standards.
- Enables effective planning for transitioning services to the cloud.
- Drives consistent levels of service continuity and disaster recovery capabilities.
- Limits impact on capital spend for additional on-premises system capacity.
- Identifies critical ICT systems and services through quantitative assessments.
- Allows strategic planning for reducing costs through cloud-based services.
- Meets UK Technology Code of Practice.