

Guardian Manager has been designed specifically for handling raised concerns in organisations by recognising that no service can be effective without listening to and acting on the concerns raised by its staff.

Remote reporting



Concern management



Strategic information



Guardian Manager has a number of features to support organisations:

- Anonymously raise concerns about safety, quality and effectiveness
- Bespoke mobile app making reporting concerns easier
- Local guardian is automatically notified of new concerns
- Configurable processes to deal with the concern administration
- Concerns accessed and amended remotely by the guardian
- Access to the concern information can be controlled by the guardian
- Provides analytics at a local, regional and national level

Key benefits:

- Reinforces culture of openness and duty of candour where raising concerns is a normal and accepted action for staff
- Early identification for intervention addressing issues about safety, quality and effectiveness of the service
- Provides operational and strategic learning at a local, regional and national level

