



**Places365,**

Geo-Location,

Information Sharing, Enabling

Mobile Working, Staff Safety, SharePoint

Integration, Admin Configuration, Mobile App,

Tablet App, Social Field Working, Places Near Me, Back

Office Improvements, **Shorten365**, Brand Consistency, Spoof

Protection, Memorable Marketing, Seamless Migration, Branded

Tweets, SharePoint Integration, Social Selling, **Cases365** Fully

Auditable Information, Staff Management, Workflow Reporting,

Estate Management, Workflow Approvals, User Customisation,

Public or Internal Use, Mobile Working, Photo Upload, Process

Improvement, **Room365**, Multi-Site Management, Cross Platform

Applications, Simple Configuration, Filterable Room Searching,

Tablet Apps, Better Facilities Management, Supplier

Management, **Minerva365**, Simple Apps, Office365

Integration, Cost Effective, Customisable,

Easy to Install, Cross Platform,

Branded Apps for Office,

**Built by risual**

DEVELOPED BY RISUAL

**MINERVA365**



CUSTOMISABLE



COST EFFECTIVE



EASY TO USE

# CASES365

Cases365 is a simple, easy to use case management system which can work on desktop, tablet or mobile. Using CRM or SharePoint as a backend, it enables organisations to get better insight and reporting on workflows which typically require an email or phone call reporting system.

## How it Works



User notices an issue which needs to be raised as a case



User opens mobile app to photograph, tag location and write any details of case



User categorises case with predefined values, which determine priority and team to respond



Workflows notify team, who then assign the case to a specific staff member



Staff member uses app to access case information, updating it upon completion



User can check case status on app and any updates are sent as notifications

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